FORWARD

Congratulations on choosing a Subaru vehicle! This Getting Started Guide is designed to provide information on the basic operation and key features of your Subaru and STARLINK Systems on your Subaru vehicle.

IMPORTANT SAFETY INFORMATION

The Getting Started Guide is not intended as a substitute for the Owner’s Manual. We strongly encourage you to review the entire Owner’s Manual to ensure complete understanding.

ADDITIONAL RESOURCES

If you’re having difficulty using any of the functions outlined in this guide, you can get more information from the following sources:

Your Subaru Owner’s Manual:
Located in the glovebox

Online Subaru Owner’s Resources:
www.subaru.com/owners

Subaru Customer Support:
www.subaru.com/customer-support
1-800-SUBARU3 (1-800-782-2783)
IN CASE OF EMERGENCY

SUBARU STARLINK™ Safety and Security (subscription required)

SOS Emergency: Press the red “SOS” button on the overhead console in the event of an emergency to speak with a SUBARU STARLINK™ Customer Care Advisor.

Enhanced Roadside Assistance: Press the blue “i” button on the overhead console or select the “Roadside Assistance” option in the “MySubaru” menu on the multimedia system.

Subaru Roadside Assistance

Subaru Roadside Assistance is free and standard on your Subaru. Coverage is automatic; there are no forms to complete. Subaru Roadside Assistance is available anytime during the 3-year/36,000-mile Subaru Limited Warranty, whichever comes first.* A Subaru Roadside Assistance decal has been affixed to the driver’s door window. Please refer to the Roadside Assistance guide in the owner’s information kit for the details on this coverage.

Subaru Roadside Assistance:
1-800-261-2155

Roadside assistance helps with:
• Towing to the nearest authorized Subaru Retailer if you cannot safely drive your Subaru
• Jump-start if your battery is dead
• Gasoline delivery if you run out of gas
• Flat tire change to install your spare
• Emergency lockout service
• National Subaru Retailer locator service, with phone numbers and location of the nearest Retailer anywhere in the U.S. or Canada

*See your Retailer for details.

TOWING YOUR ALL-WHEEL DRIVE SUBARU

Since Subaru Symmetrical All-Wheel Drive distributes power to all four wheels, improper towing may damage your AWD system. The best way to tow your Subaru is with a flatbed truck by your Subaru Retailer or a commercial towing service.
ENTRY AND EXIT

KEYLESS ENTRY

1 Lock/Arm
- Pressing this button will lock all doors, rear gate and fuel door and activate the security alarm.
- If any of the doors or the rear gate are not fully closed, five rapid chirps will sound and the hazard warning flashers will flash.
- Pressing this button three times (within five seconds) will activate the vehicle finder function. If you are within 30 feet of your Subaru, the horn will sound once, and the hazard warning flashers will flash three times.

2 Unlock/Disarm
- Pressing this button once will unlock the driver's door and fuel door if set to do so in the Touchscreen.
- Pressing this button twice (within five seconds) will unlock all doors and rear gate.
- When you press this button, the interior lights will illuminate, if set to the “DOOR” position on the overhead console switch.

3 Rear Gate
- Pressing this button will unlock the rear gate.
- If equipped with a power rear gate, pressing and holding this button will open or close the rear gate.

4 Panic Alarm
- Pressing this button will sound the horn and flash the hazard warning lights.
- Press any button on the access key fob or transmitter to deactivate.
Automatic Door Locking/Unlocking

With this function, all doors and the fuel lid will automatically lock or unlock when certain conditions are met based on your preference. You can set the doors to lock when your Subaru reaches 12 mph or you shift the select lever out of the “P” position. You can set the doors to unlock when you shift the select lever into the “P” position, turn the ignition “OFF” or open the driver’s door. You can change the setting in the Combination Meter Display (CMD) or the touchscreen.

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<td>Shift into Park</td>
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<td>Drive Door Open</td>
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KEYLESS ACCESS WITH PUSH BUTTON START (if equipped)

Your Subaru allows for customizing of the door unlock settings. The default setting is when you unlock the vehicle, only the driver’s door and fuel lid unlock. If preferred, you can set the vehicle to unlock all doors, the rear gate and the fuel lid. This adjustment can be performed through the SUBARU STARLINK™ Multimedia Touchscreen under “Settings”, then “Vehicle”.

Unlock Using Door Handles

Grip the driver’s door handle to unlock the driver’s door (or all doors depending on the setting). Grip the front passenger’s handle to unlock all doors and the rear gate. Two chirps will sound and the hazard warning flashers will flash twice.

Locking Using Door Handles

Close all doors and the rear gate and touch the door lock sensor (two lines) on either front door handle. All doors and the rear gate will lock. One chirp will sound and the hazard warning flashers will flash once.
ENTRY AND EXIT

**Opening the Rear Gate**

Press the rear gate opener button to unlock and open the rear gate (or also unlock all doors depending on the setting). Two chirps will sound and the hazard warning flashers will flash twice.

**Hands-free Power Rear Gate**

The Hands-free Power Rear Gate function uses the Subaru emblem to open the rear gate when you have your hands full.

To open the rear gate using the hands-free method, perform the following steps:

1. When the ignition switch is in the OFF position, carry the access key fob with you.
2. Hold your hand over the Subaru emblem without touching it until a chirp sounds.
3. Immediately after the chirp sounds, move your hand away.
4. The rear gate will open automatically.

This function can be turned ON/OFF by pressing the Hands-free Power Rear Gate ON/OFF switch on the instrument panel.
Locking Using the Rear Gate

Close all doors and the rear gate and press the rear lock button. All doors and the rear gate will lock. One chirp will sound and the hazard warning flashers will flash once.
INSTRUMENT PANEL

1. Power Windows (p. 16)
2. Power Exterior Mirrors (p. 13)
3. Instrument Panel Switches (p. 27)
4. I Switch (p. 25)
5. Audio Controls (p. 24)
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Advanced Adaptive Cruise Control (p. 24)
Center Information Display (CID)
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SUBARU STARLINK™ Multimedia Touchscreen (p. 52)
CVT Select Lever (p. 31)
SEATING

Manual Seats

1 Forward/Backward: Pull the lever below the seat up and slide the seat forward or backward. Release the lever and make sure the seat is locked into place.

2 Seat Height (Driver’s Seat): Pulling up or pushing down on the lever will raise or lower the seat cushion.

3 Recline Seatback: Pull the lever up to adjust the seatback to the desired position. Release the lever and make sure the seat is locked into place.

Power Driver’s Seat (if equipped)

1 Forward/Backward and Height: Moving the switch forward or backward will adjust the seat in that direction. Pulling up or pushing down on the front or back of the switch will adjust the angle of the seat cushion. Pulling up or pushing down the entire switch will adjust the height of the seat cushion.

2 Recline Seatback: Moving the switch forward or backward will adjust the angle of the seatback.

3 Lumbar Support (if equipped): Pressing the front of the switch will increase support. Pressing the rear of the switch will decrease support.

4 Thigh Extension (if equipped): Pull up on the lever below the seat cushion to adjust the length.
Memory Driver’s Seat (if equipped)

You can set a seat position and retrieve it using the buttons on the driver’s door or each of the access key fobs.

To set a seat position with a button:
1. Make sure the select lever is in the “P” position.
2. Adjust the seat to the desired position.
3. While holding the “SET” button, press and hold either button “1” or “2”. A chirp sounds when the position is registered.

   Another option would be to press and hold the “SET” button and either button “1” or “2” at the same time.

To retrieve the seat position with a button:
1. Turn the ignition switch to “ON”.
2. While the select lever is in the “P” position, press button “1” or “2”.

To set a seat position with the access key fob:
1. Make sure the select lever is in the “P” position with the parking brake on and the ignition “OFF”.
2. Adjust the seat to the desired position.
3. While holding the “SET” button, press and hold the unlock button on the access key fob. A chirp sounds when the position is registered.

To retrieve the seat position with the access key fob:
1. Hold the access key fob.
2. Unlock and open the driver’s door.
Head Restraint Adjustment

Pull the head restraint up to raise it. To lower it, push it down while pressing the release button on the top of the seatback. Each head restraint should be adjusted so that the center of the head restraint is closest to the top of the occupant’s ears. This adjustment should be made for any seating position, front or rear, that has a new occupant.

You can adjust the angle of the front head restraints by tilting them forward. You will hear a click when the restraint is locked. Pulling the head restraint as far forward as it will go will allow it to return to the fully upright position.

Seatbelt Adjuster

Always position the seatbelt adjuster so the shoulder belt passes over the middle of your shoulder without touching your neck. Pull the adjuster out and slide it up or down. Release the adjuster and make sure it is locked in place.

TILT AND TELESCOPIC STEERING COLUMN

Pull the lever down firmly to unlock, then adjust the height and lengthwise position of the column. Push the lever firmly back up to lock the column in place.
POWER EXTERIOR MIRRORS

Turn the knob to “L” (left side) or “R” (right side) to select a mirror. Move the knob in the direction you want to move the mirror. Return the knob to the neutral center position.
GETTING COMFORTABLE

**Power Folding Mirrors (if equipped)**

Press the switch to fold the outside mirrors.
Press again to unfold the mirrors.

**NOTE:** Always ensure the mirrors are unfolded before driving.

The power folding mirrors can also be set to automatically fold in and out. To set this in the Touchscreen start by selecting “Home”. Then “Settings” then “Car” and finally “Door Mirror Setting”.

![Power Folding Mirrors Control](image)
This will allow you to select “Auto Electric Folding” to fold the mirrors when entering and exiting the vehicle.

It will also allow “Reverse Tilt” to have the right hand mirror tilt down when the vehicle is put into reverse.

**REAR VIEW MIRROR**

**Auto-dimming Mirror (if equipped)**

When driving at night, the auto-dimming function senses brightness from vehicle headlights behind you and automatically dims to reduce glare. Pressing the switch will turn this function on or off. A green LED indicator on the switch will illuminate when the function is on.

**HomeLink® 5 Accessory Mirror (if equipped)**

The HomeLink® 5 accessory mirror provides three buttons to replace up to three hand-held radio frequency remotes used to activate devices, such as garage door openers, gate openers, entry door locks, security systems and home lighting. Please see the Owner’s Manual for programming instructions or visit www.subaru.com/homelink to view a how-to video.

**NOTE:** HomeLink® 5 may not be compatible with some older door openers or additional equipment may be required.
POWER WINDOWS

To open or close a window, partially press or pull up the corresponding switch and hold. The front windows have a one-touch auto up/down function. The rear windows may also have auto up/down function. Fully press down or pull up and release to automatically open or close the window.

POWER MOONROOF

You can tilt and slide the moonroof.

Tilting the Moonroof

Push up and momentarily hold the moonroof switch to tilt the moonroof.

Opening/Closing the Moonroof

1. **Opening**: With the moon roof in the fully closed position slide the switch rearward and release to open the moonroof. It will stop slightly before the fully-open position to reduce wind noise. Slide the switch rearward again and release to fully open it.

2. **Closing**: Slide the switch forward and release to close the moonroof.
CLIMATE CONTROL SYSTEM

11.6–Inch Automatic Climate Control

You can set separate temperatures for the driver and front passenger. Set your desired temperature and let the system automatically make the adjustments for you while you control the fan speed or let the system have full control in the Full Auto mode. At any time, you can manually take control of the climate settings.

Operation in Automatic Mode

1 On/Off Button: This button turns the climate control on and off.

2 Temperature Control Buttons: Push the red arrow up button to increase the temperature or blue arrow down button to decrease the temperature. The temperature will appear on the screen.

You can adjust separate temperature settings for the driver’s side and passenger’s side. You can also select the temperature on the screen to adjust via touch screen using the arrows or by sliding the setting bars.

3 Rear Window Defogger Button: Press this button to turn on the defogger. It will automatically turn off after about 15 minutes. If the window clears before then, press the button again to turn it off. If equipped, the outside mirror defogger will also activate.

4 Defroster Button: This button will turn on the front defroster. It also turns on the climate control system if it is off.

5 Customizable Button: This button can be customized to be one of four different modes: A/C, Max A/C, Auto or Recirculation. This is done through the “Settings” icon by selecting “General” and then “Climate Control”.

6 Climate Control Button: This button will show another screen that allows you to control fan speed, air flow, Max A/C, auto and recirculation modes.
GETTING COMFORTABLE

7 **Fan Speed Button**: Push the “Fan Up” button to increase fan speed or “Fan Down” button to decrease fan speed on the main screen. You can also touch the Climate Control Button to open the climate control window so you can adjust fan speed. The fan speed can be adjusted from 1 to 7.

8 **MAX A/C Button**: Press this button for quickest cooling.

9 **Automatic Control Button**: This system automatically controls all of the climate system except defogging. Press “AUTO” to activate automatic control of everything except the fan speed. Press a second time for “Full Auto” mode to allow the system to control the fan speed as well.

10 **Recirculated/Outside Air Button**: Press this button to prevent outside air from entering your Subaru. Press the button again to allow outside air into your Subaru. NOTE: To prevent windshield fogging, do not remain in the recirculated mode for an extended period of time.

11 **Airflow Mode Selection Buttons**: Press the button to select the desired airflow mode. The selected mode air flow is shown on the display.

<table>
<thead>
<tr>
<th>ICON</th>
<th>MODE</th>
<th>FUNCTION</th>
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<tr>
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</tr>
<tr>
<td>™️</td>
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<td>Foot outlets, both side outlets of the instrument panel and some through windshield defroster outlets</td>
</tr>
<tr>
<td>™️</td>
<td>Feet-Defrost</td>
<td>Windshield defroster outlets, foot outlets and both side outlets of the instrument panel</td>
</tr>
<tr>
<td>🌬️</td>
<td>Defrost</td>
<td>Windshield defroster outlets and both side outlets of the instrument panel</td>
</tr>
</tbody>
</table>
12 **Driver’s Climate Button:** Touching this button will bring up another window that will allow you to adjust the air temperature, turn the heated/cooled seats on or off and allow you to SYNC (15) the passenger’s side air temp with the driver’s temperature.

NOTE: The temperature bar only adjusts the air temperature, it does not adjust the seat temperature.

13 **Driver Heated Seat Button:** Pushing this button will turn the heated driver seat on High. Pushing it a second time will turn it on Medium, third push for Low and fourth time to turn Off.

14 **Driver Vented Seat Button:** Pushing this button will turn the vented driver seat on High. Pushing it a second time will turn it on Medium, third push for Low and fourth time to turn Off.

15 **SYNC Button:** Press the button to synchronize the driver’s and passenger’s temperatures to the driver’s temperature control dial. This will make the Driver control the master temperature control.
16 **Passengers’s Climate Button:** Touching this button will bring up another window that will allow you to adjust the temperature, turn the heated/cooled seats on or off and allow you to SYNC (15) the passenger’s side temp with the driver’s temperature.

17 **Passenger Heated Seat Button:** Pushing this button will turn the passenger heated seat on High. Pushing it a second time will turn it on Medium, third push for Low and fourth time to turn Off.

18 **Passenger Vented Seat Button:** Pushing this button will turn the passenger vented seat on High. Pushing it a second time will turn it on Medium, third push for Low and fourth time to turn Off.

**Auto Mode**

When using automatic mode, the fan speed, airflow distribution, air-inlet control and air conditioning compressor are controlled automatically. To activate:

1. Press the “AUTO” button. The “FULL AUTO” indicator light illuminates on the climate control display.

2. Set the preferred temperature using the temperature control arrows. Another method would be to touch the climate control button, then use the touch buttons or slide bar to adjust the temperature.

If you operate any of the buttons other than “ON/OFF”, rear window defogger, front defroster, “SYNC”, or the temperature buttons, the “FULL” indicator light will turn off, the “Auto” will display in the screen button. You can then manually control the system as desired. Press the “AUTO” button to change back to “FULL AUTO” mode if the customizable button is programmed to “Auto”.
Dual 7-Inch Automatic Climate Control System

This is the Dual 7 inch display. The climate control buttons will be on the bottom display and will be similar to the 11.6 inch display.

Remote Engine Start with Climate Control

You can remotely start your Subaru and adjust the temperature using the Starlink Safety and Security features through the MySubaru app (subscription required). Please refer to STARLINK owner’s manual for a list of required vehicle conditions for this feature.
Ventilated Seats (if equipped)

Press the ventilated seat button located on the climate control screen. There is a separate button for the driver and passenger. Each time you press the switch, the mode will change as follows: High, Mid, Low, Off. Blue indicators will illuminate indicating the level.

Heated Seats

Press the front seat heater button located on the climate control screen. There is a separate button for the driver and passenger. Each time you press the button, the mode will change as follows: High, Mid, Low, Off. Yellow indicators will illuminate indicating the level.

Rear Seat Heater (if equipped)

Press the rear seat heater switch located on the rear of the center console. There is a button for each of the seats. Each time you press the switch, the mode will change as follows: High, Low, Off. Yellow indicators will illuminate indicating the level.

Heated Steering Wheel (if equipped)

To activate, pull the heated steering wheel switch while the ignition is “ON”. The indicator light on the switch will illuminate. To deactivate, pull the switch again. The heater will stay on for approximately 30 minutes.
ACCESSORY CONNECTIONS

Power Outlets (12V)

Power outlets (12V) are located in the front center console and in the cargo area. Electrical power is available for use with in-vehicle electrical appliances with a maximum power rating of 120W.

1. Auxiliary Input Jack

The 3.5mm auxiliary input jack is located in the front of the center console. You can connect a portable music player to the auxiliary jack and hear the music stored on it through your Subaru’s speakers. Press the “Source” button located on the steering wheel or the “Media” button on the Touchscreen to select the auxiliary mode. For more information, please refer to the SUBARU STARLINK™ Owner’s Manual.

2. USB Ports

The USB ports are located in the front of the center console and the rear seat areas. You can connect a variety of USB-equipped devices to the front center console ports, such as portable music players or smartphones, to enjoy your favorite music through your STARLINK Multimedia System. All ports provide charging (5V, 2.1A) to devices. For more information, please refer to the SUBARU STARLINK™ Owner’s Manual.
AUDI CONTROLS

For more information please refer to the SUBARU STARLINK™ Owner’s Manual or page 55.

1. Presets/Skip
2. Volume
3. Source
4. Voice recognition
5. Hands-free calling

ADVANCED ADAPTIVE CRUISE CONTROL

For more information, please refer to the EyeSight® Owner’s Manual.

1. Adaptive Cruise Control
2. Lane Centering
3. Decrease Distance
4. Increase Distance
5. Resume/Set
I SWITCH

Used to view important messages when red “i” appears in the Combination Meter Display (CMD). Pull and hold this switch to access the important messages. Pull the arrows to move up or down through the messages.

LIGHT CONTROLS

1 AUTO: If equipped, rotate the end of the lever to automatically turn your headlights on or off, depending on the level of outside light.

2 Daytime Running Lights: Rotate the end of the lever to turn on the instrument panel lights, parking lights, side marker lights, tail lights, and license plate lights.

3 Headlights: Rotate the end of the lever to turn on the headlights, instrument panel lights, parking lights, side marker lights, tail lights, and license plate lights.

4 High Beams: Push the lever forward to change from low beam to high beam. Pull the lever back to center to return to low beam. If equipped, this also activates the High Beam Assist (HBA) system.

5 Fog Lights: If equipped, rotate the dial to turn on the fog lights.

Illumination Brightness

While the light switch is on, rotating the dial on the instrument panel upward will make the illumination brighter. When the dial is fully rotated upward (dots aligned), the instrument panel illumination stays at full brightness. Rotating the dial downward dims the instrument panel illumination.

For map equipped vehicles this setting also affects the day/night view and illumination level.
Daytime Running Lights

The daytime running lights automatically turn on when the engine has started, the parking brake is fully released, the light switch is in the Off, “AUTO” (if equipped) or “ ” position, and the select lever is not in the “P” position. Always turn on the headlights when it’s dark outside by rotating the dial to the “ ” or “AUTO” position.

TURN SIGNALS

Push slightly up for right lane change or fully up for right turn signal. Push slightly down for left lane change or fully down for left turn signal.

WINDSHIELD WIPERS

To turn on the wipers, press the wiper control lever down one position for intermittent, two positions for low speed, or three positions for high speed. To turn the wipers off, return the lever to the “OFF” position. For a single wipe, move the lever up one position.

When the lever is in the intermittent position, rotate the dial to adjust the operating interval of the wipers.

Pull the lever toward you to spray washer fluid. The washer will spray until you release the lever, then wipe twice.
REAR WINDOW WIPER

Rotate the end of the lever up one position for intermittent, or two positions for continuous wipe.

When the lever in is the intermittent position, the wiper operates at intervals corresponding with vehicle speed. When you move the select lever to the “R” position, the wiper will switch to continuous operation. It will return to intermittent when you move the select lever out of “R”.

Rotate the dial up from the continuous wipe position or down from the ON position to spray washer fluid. The washer will spray until you release the dial, then return to the previous position and resume continue operation.

INSTRUMENT PANEL SWITCHES (LOWER LEFT)

The instrument panel contains these switches:
1 Power rear gate release switch (p. 42)
2 Illumination Brightness (p. 25)
3 Hands-free power rear gate off switch (p. 6)
OVERHEAD PANEL

1 **SOS Emergency Assistance:** Press the red “SOS” button to connect with a SUBARU STARLINK® Customer Care Advisor (Subscription required). Press and hold the button for about two seconds to cancel the call. Please refer to the SUBARU STARLINK® Safety and Security Owner’s Manual or the SUBARU STARLINK® Quick Guide.

2 **Enhanced Roadside Assistance:** Press the blue “i” button to connect with a SUBARU STARLINK® Roadside Assistance Provider (Subscription required). Press and hold the button for about two seconds to cancel the call. See p. 78 for more information.

3 **Automatic Illumination:** When the switch is in the “DOOR” position, the map lights illuminate when any door is opened, the doors are unlocked using the remote keyless entry system or keyless access function, or the ignition is turned from “ON” or “ACC” to “LOCK”/“OFF”.

4 **Map Lights:** Press a map light to turn it on or off. NOTE: these lights can remain on even when the ignition is off, key removed from vehicle and doors are locked.
GAUGES AND WARNING LIGHTS

GAUGES

1. Tachometer
2. Combination Meter Display (CMD)
3. Speedometer
4. Fuel gauge

WARNING AND INDICATOR LIGHTS

Red lights indicate immediate attention is required. Some examples are:

- ![Seatbelt warning]
- ![Door open]
- ![Brake system]

Yellow lights indicate caution. Some examples are:

- ![Low fuel]
- ![Engine oil level warning light]
- ![Tire pressure warning light]

Green and blue lights are for information. Some examples are:

- ![Headlight indicator light]
- ![Auto Vehicle Hold ON]
- ![High beam indicator light]
IGNITION SWITCH

The ignition switch has four positions:

**LOCK:** You can only insert or remove the key in this position.

**ACC (Accessory):** Provides power to the radio and accessory power outlets.

**ON:** All electrical systems are available. The key returns to this position after starting the engine.

**START:** Turn the key to this position to start the engine.

PUSH-BUTTON IGNITION SWITCH (IF EQUIPPED)

Each time you press the ignition switch without depressing the brake pedal, the ignition position will change as follows: ACC, ON, OFF.

**ACC (Accessory):** Provides power to the radio and accessory power outlets. Orange indicator illuminates.

**ON:** All electrical systems will be available. Orange indicator illuminates.

**OFF:** Power off and indicator off.

STARTING THE ENGINE

**Without Push-button Ignition**

To start the engine:

1. Make sure the select lever is in the “P” position.
2. Using the key, turn the ignition switch to “START”. NOTE: Do not depress the accelerator pedal. Release the key as soon as the engine starts.

**With Push-button Ignition**

To start the engine:

1. Sit in the driver’s seat with the access key fob.
2. Make sure the select lever is in the “P” position.
3. Depress the brake pedal. Green LED on the ignition switch illuminates.
4. While depressing the brake pedal, look for the Engine START/STOP button indicator to turn Green and then briefly press and release the Engine START/STOP button.
DRIVING THE VEHICLE

Automatic Transmission Shift Mode

The Continuously Variable Transmission (CVT) is electronically controlled and provides two different driving modes: normal and manual.

Normal Mode

When the select lever is in the “D” (Drive) position, the transmission is in normal shift mode. The select lever position indicator in the Combination Meter Display (CMD) shows “D” and the transmission automatically shifts into a suitable forward gear.

Manual Mode

In manual mode, you select the desired gear position to obtain necessary acceleration and engine braking. Move the selector lever left from the “D” position into the “M” position to select manual mode. The gear position indicator in the Combination Meter Display (CMD) shows the currently selected gear. Arrow-shaped indicators show when upshifting or downshifting is available. To shift, use the paddle shift control switches behind the steering wheel.

Paddle Shift Control Switches

- You can shift gears using the paddle shift control switches. To upshift to the next higher gear, pull the “+” paddle on the right toward you. To downshift to the next lower gear, pull the “–” paddle on the left toward you.
- You can temporarily shift gears even when the selector lever is in the “D” position by pulling either the “+” or “–” paddle toward you. Once vehicle speed stabilizes, the transmission will switch back to normal mode.
X-MODE®

X-MODE is the integrated control system of the engine, All-Wheel Drive (AWD) system and Vehicle Dynamics Control (VDC) system. It helps to maximize traction in slippery conditions such as mud or snow. In certain situations such as deep mud or snow, it may help to turn VDC off to allow for more wheel spin. X-MODE functions with the select lever in the “D” or “R” position.

To turn X-MODE on from the Home screen, select the “Car” button, then “Vehicle Settings” button and then select “X-MODE”.

Turn on X-MODE in the Center Information Display (CID) with the vehicle speed less than 12 mph to activate the system.

X-MODE can also be turned on and off from the status bar section of the screen, use the arrow button to move all the way to the right and then select “On” or “Off”.

OPERATING THE VEHICLE
When active, the Touchscreen shows the steering direction, vehicle angle and power distribution. If the vehicle speed reaches 25 mph while X-MODE is active, the system is cancelled and you will need to activate it again once you reach a lower speed.

**Hill Descent Control (HDC)**

This function helps maintain a constant vehicle speed when driving down steep hills or declines. HDC is automatically engaged with X-MODE and functions with the select lever in the “D” or “R” position.

**ELECTRONIC PARKING BRAKE (EPB)**

To apply the parking brake, pull up the parking brake switch. The indicator light on the parking brake switch will illuminate and “PARK” will appear in the combination meter.

To release the parking brake manually, depress the brake pedal and push the parking brake switch down. To automatically release, gently press the accelerator pedal with the select lever in the “D” or “R” position. NOTE: All the doors must be closed and your seatbelt must be fastened.
Auto Vehicle Hold (AVH)

This function automatically holds your Subaru in place when at a complete stop, such as a traffic signal, even after you release the brake pedal.

To turn on the Auto Vehicle Hold:

1. From the Home screen select “Car Settings” button.

2. Next, select “Auto Vehicle Hold”. The indicator in the combination meter will illuminate.

While your Subaru is being held by this function, the operation indicator in the combination meter will illuminate. The function is canceled when you depress the accelerator pedal or the brake pedal.

Select “Auto Vehicle Hold” again to turn it off. The function works with the select lever in either the “D” or “R” position.
AUTO START-STOP SYSTEM

The Auto Start-Stop system is designed to automatically stop and restart the engine when the vehicle is stationary for a short period of time (while waiting for a traffic light or in a traffic jam) after the engine has warmed up. The system operates in order to reduce fuel consumption, exhaust emissions and undesired idling noise.

System Operation

So that it can be used safely and comfortably, in addition to driver operations, the Auto Start-Stop system is designed to constantly monitor the vehicle conditions as well as the environment inside and outside the vehicle, in order to control stopping and restarting of the engine.

After the vehicle has been completely stopped by depressing the brake pedal with the select lever in the “D” position, the engine will be automatically stopped.

If you release the brake pedal with the select lever kept in the “D” position, the engine will be automatically restarted.

Auto Vehicle Hold (AVH) also integrates seamlessly with Auto Start-Stop functions. With AVH, the parking brake automatically applies, so you can sit without your foot on the brake pedal. To restart the engine, just gently press down on the accelerator pedal.

If the engine is temporarily stopped by the system, the Auto Start-Stop indicator light on the combination meter will illuminate in green. This indicator light will turn off when the system restarts the engine.

There are several operating conditions for this system to operate as intended. Please refer to the Owner’s Manual for further information.

Fuel Saving Display

After you come to a stop and the Auto Start-Stop system stops the engine the screen to the right will display in the Combination Meter Display (CMD). This show you how much time the engine was off in the top time and how much fuel was saved in the bottom line. This is the total stop time and fuel saved since it was reset.

No Activity Detected Indicator Light

If the operational conditions are not met when the vehicle is stopped, the engine will not stop and the Auto Start-Stop No Activity Detected indicator light will illuminate. This indicator is solid white when illuminated. It will turn off when the vehicle begins to drive.
How To Turn ON/OFF The Auto Start-Stop System

The Auto Start-Stop system can be turned on and off in the Center Information Display (CID) under Car Settings.

NOTE: The system will default to ON after the vehicle has been shut off.

When the Auto Start-Stop system is turned OFF, the Auto Start-Stop OFF indicator light in the combination meter display will illuminate. This is a solid yellow indicator.

Auto Start-Stop Warning Light

The Auto Start-Stop warning light will illuminate in yellow when initially turning the ignition switch to the “ON” position. The light will turn off after the engine has started.

NOTE: If the Auto Start-Stop warning light does not turn off or is flashing yellow after the engine has started, the Auto Start-Stop system may be malfunctioning. We recommend that you contact your authorized SUBARU Retailer for an inspection.

<table>
<thead>
<tr>
<th>INDICATOR</th>
<th>PATTERN</th>
<th>CONDITION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid green</td>
<td>This indicator light illuminates when the engine has been temporarily stopped by the Auto Start-Stop system. It will turn off when the engine is restarted.</td>
<td></td>
</tr>
<tr>
<td>Solid White</td>
<td>Operational conditions have not been met, the engine will not stop and this light will illuminate. The light goes out once the brake pedal is released.</td>
<td></td>
</tr>
<tr>
<td>Solid Yellow</td>
<td>This light indicates that the system has been turned off. The light will turn off once the system is turned back on.</td>
<td></td>
</tr>
<tr>
<td>Flashing Yellow</td>
<td>A fault has been detected with the Start-Stop system. Please contact your authorized Subaru Retailer.</td>
<td></td>
</tr>
</tbody>
</table>
TURNING OFF THE VEHICLE

Without Push-button Ignition

To stop the engine:
1. Stop your Subaru completely.
2. Move the select lever to the “P” position.
3. Turn the ignition switch to “OFF”.

NOTE: The windows will remain active for about 45 seconds and the SUBARU STARLINK™ Multimedia system will remain on for about three minutes or until a door is opened, whichever occurs first.

With Push-button Ignition Switch (if equipped)

To stop the engine:
1. Stop the vehicle completely.
2. Move the select lever to the “P” position.
3. Press the ignition switch.

NOTE: The windows will remain active for about 45 seconds and the SUBARU STARLINK™ Multimedia system will remain on for about three minutes or until a door is opened, whichever occurs first.

DRIVERFOCUS

The DriverFocus Distraction Mitigation System monitors possible cases when the driver is not paying attention to the forward direction, and also recognizes individual users. This system warns the driver of inattentive, drowsy driving, and can support safe and comfortable driving by automatically retrieving the following settings.

• Driver Position
• Climate control setting
• Combination Meter Display Settings and other display settings in the instrument panel

Refer to the EyeSight Guide or Owner’s Manual for further information on this system.
FUEL FILLER LID

The fuel filler lid is located toward the rear of the passenger side. To open the lid:

1. Make sure your vehicle is stopped and the selector placed in PARK. Then turn the ignition to the “LOCK”/“OFF” position.
2. Unlock the lid by pressing the unlock/disarm button on the access key fob or transmitter, pressing the unlock side of the power door locking switch, or putting the vehicle in “LOCK”/“OFF”.
3. Push the rear side of the lid.
4. When the lid opens slightly, open it further by hand.

While refueling, place the fuel filler cap on the cap holder inside the lid.

To close the lid, press it until you hear it latch.

FUEL

Use regular unleaded gasoline with an octane rating of 87 AKI or higher. Do not use fuels with more than 10% ethanol. See the Owner’s Manual for more information.

FUEL CAPACITY

18.5 US gallons

The low fuel warning light illuminates when the tank is nearly empty, at approximately 2.6 US gallons.
FOLDING THE REAR SEATS

The rear seats can be folded down from the back seat or from the cargo area.

1. From the rear seat push this button to release the rear seat and fold it down. There is one for each side.

2. When putting the rear seat back up make sure the seat is latched. If it is not latched you will see the red around the button.

From the cargo area pull the lever to release the seat and then fold forward.
The rear seat will also recline by pulling up on this lever and pushing back.

CHILD SAFETY LOCKS

The child safety locks are located on the inside edges of the rear doors. In the locked position, the rear doors can only be opened from the outside.
LATCH/ANCHOR

Your Subaru is equipped with Lower Anchors and Tethers for Children (LATCH). For maximum safety, first carefully read the LATCH system instructions from the device manufacturer, as well as the installation instructions in your Owner’s Manual, to properly install the LATCH compatible restraint system. Use the appropriate seatbelts or anchorages provided in your Subaru. Children age 12 and under must properly occupy the rear seat at all times.
POWER REAR GATE (PRG) (if equipped)

Power Rear Gate Button

Briefly press and release the button on the instrument panel to automatically open or close the rear gate. Two chirps will sound and the hazard warning flashers will flash twice. If you briefly press the button while it is closing, it will open. If you briefly press the button while it is opening, it will pause. Press the button again to close the rear gate. If you attempt to open the power rear gate with the doors locked, three rapid beeps will sound.

The operation is the same using the power rear gate button on the access key fob or transmitter.

From the Rear of the Vehicle

To open the rear gate, unlock your Subaru or have your access key fob with you. Then, briefly press the button on the underside trim near the license plate. The rear gate will automatically open. If you briefly press the button while the gate is opening, it will pause. Press the button again to close the rear gate.

To close the rear gate, briefly press the power rear gate button on the inside edge of the rear gate. If you press the button again, the rear gate will open.

Power Rear Gate Lock

With the rear gate open, press the lock button on the inside edge of the rear gate. All doors, the rear gate and the fuel lid will lock, and the rear gate will close.
Memory Height

You can set where the rear gate stops when it opens. To set the height:
1. In the Center Information Display (CID) press the “Home” Button.
2. Select “Settings”.
3. Select “Car”.
4. Select “Power Rear Gate”.
5. Turn on “Power Rear Gate Memory”.
6. Now open the power rear gate and press and hold the switch on the rear gate when it reaches the desired height. You will hear 2 beeps to indicate the memory height has been set.

When the “Power Rear Gate Memory” is set to On in the Center Information Display (CID), the rear gate will stop at the set memory height when you use any of the power rear gate switches.

NOTE: To adjust the memory height, once the rear gate stops, move it to the desired height and press and hold the Power Rear Gate Switch until you hear the 2 beeps.
CARGO COVER

Use the detachable cargo cover to protect contents in the cargo area from direct sunlight. Pull the cover toward the rear of your Subaru and insert both ends of the cover into the guides. If more room is needed push down on the cover closest to you and release and it will go into its 2nd position.

Store the cover under the floor of the cargo area when not in use. Instructions for operation are included on the cargo cover housing.
SPARE TIRE

The jack and other maintenance tools are stored in the tool bucket on top of the spare tire. Remove the tools to access the spare tire.
ENGINE COMPARTMENT

HOOD PROP

The hood prop is located on the underside of the hood. Release it from the retainer and insert the end into the slot marked with an arrow.
2.5L ENGINE

1. Brake Fluid Reservoir
2. Main Fuse Box
3. Battery
4. Windshield Washer Tank
5. Engine Oil Filler Cap
6. Radiator Cap
7. Engine Coolant Reservoir
8. Engine Oil Filter
9. Engine Oil Dipstick
10. Air Cleaner Element
ENGINE COMPARTMENT

2.4L TURBO ENGINE

1. Brake Fluid Reservoir
2. Main Fuse Box
3. Battery
4. Windshield Washer Tank
5. Engine Oil Filler Cap
6. Radiator Cap
7. Engine Coolant Reservoir
8. Engine Oil Filter
9. Engine Oil Dipstick
10. Air Cleaner Element
NEW VEHICLE BREAK-IN

The performance and long life of your Subaru are dependent on how you handle and care for your Subaru while it is new.

Follow these instructions during the first 1,000 miles:
• Do not race the engine.
• Do not drive at one consistent engine or vehicle speed, either fast or slow.
• Avoid starting suddenly and rapid acceleration, except in an emergency.
• Avoid hard braking, except in an emergency.

ENGINE OIL

Use 0W-20 synthetic, with one of the follow specifications:
• API classification SN or SN PLUS with the words “RESOURCE CONSERVING”.
• ILSAC GF-5, which can be identified with the ILSAC certification mark (Starburst mark).

ENGINE OIL CAPACITY

2.4L Turbo Engine
4.8 US quarts (during oil and filter change)

2.5L Engine
4.4 US quarts (during oil and filter change)

There is approximately 1 quart between the low and full level.

1 Full Level
2 Low Level

ROOF RAIL CAPACITY

<table>
<thead>
<tr>
<th>CROSS BARS DYNAMIC</th>
<th>ROOF RAILS DYNAMIC</th>
<th>ROOF RAILS STATIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>150 Pounds</td>
<td>176 Pounds</td>
<td>176 Pounds</td>
</tr>
</tbody>
</table>
TRAILER TOWING CAPACITY

Maximum gross trailer weight:

- 2.4L models: 3,500 pounds
- 2.5L models: 2,700 pounds
- Ensure that the trailer tongue load is from 8 to 11% of the total trailer weight and does not exceed the maximum value of 350 pounds.

TIRE PRESSURE MONITORING SYSTEM (TPMS)

Your Subaru has a Tire Pressure Monitoring System (TPMS). The individual tire pressure is found in the Combination Meter Display (CMD).

Tire pressure specification is on the tire information placard located on the driver’s side door pillar.
The tire pressure can be changed from kPa to PSI by using the Touchscreen.

1. Start by selecting the “Home” button.
2. Select “Settings”.
3. Select “General”
4. Now select “Tire Pressure Units”.

5. Select your desired setting either “PSI” or “kPa”.

ADDITIONAL SPECIFICATIONS
OVERVIEW OF YOUR MULTIMEDIA SYSTEM

SUBARU STARLINK™ Multimedia combines the radio along with the ability to connect your phone* through Bluetooth® to the radio for making calls, sending text messages and listening to your favorite songs that are on your phone.

*Compatible smartphone and application required. For applications to operate, latest version of each application required. Data provided by smartphone is displayed on the Touchscreen. Some state laws prohibit the operation of handheld electronic devices while operating a vehicle. Smartphone apps should only be launched when vehicle is safely parked. Your wireless carrier’s rates may apply.

Various Systems

Depending on your model and trim level, there are several types of SUBARU STARLINK™ Multimedia systems. Some of the functions described in this guide will vary by system.

• Dual 7-inch Multimedia
• 11.6-inch Multimedia Plus
• 11.6-inch Multimedia Navigation

Screen Layout

1 Status Bar: The very top of the screen, which shows the outside temperature and clock.

2 Information Bar: This can display the radio station or music track you’re listening to, or several other screens of information, including X-MODE on Outback. If you touch the arrow on the right, you can scroll through the information that is programmed to display there. This can also be customized through the “Setting” menu.

3 Home Screen: This is the main part of the display where maps, phone features, Apps and car information is accessed.

4 Home Buttons: The vehicle icon is a short cut to frequently used buttons; “Car Settings”, “Home” button which will bring you back to the home screen, and “Driver Profile” button on the right to create or edit driver profiles.

5 Climate Control: The very bottom portion of the screen contains all the settings for climate control, including heated/vented seats. You can adjust the fan speed or airflow mode simply by touching this area.”
BUTTONS

1 **Power/Volume/Mute Control:** Press the power/volume/mute control knob to mute the audio, the volume will stay muted even after the vehicle is turned off and then restarted. Press and hold to turn the Center Information Display (CID) on or off. With the screen off you can touch the bottom of the screen to adjust the climate control and then the screen will go off again. Rotate the knob to control the volume.

2 **Tune:** Rotate the knob to change the channels.

3 **Car Settings:** Press to display the Car Settings menu.

4 **Home:** Press to return to the Home screen.

5 **Driver Profile:** Press to display the driver profiles. This is also where you set up a driver profile.

**Controlling the Volume**

**Adjusting the Volume:** Turn the “VOLUME” knob to adjust the volume. The volume stays at that level after an ignition cycle.

**Muting the Volume:** Press and release the knob once to mute or un-mute the audio. It will un-mute automatically after an ignition cycle.

**Turning the System Off:** Press and hold the knob for about three seconds to turn the system off. The system remains off after an ignition cycle. Press the knob to turn it back on.
**TOUCHSCREEN**

Operations are performed by touching the screen directly with your finger.

<table>
<thead>
<tr>
<th>MOTION</th>
<th>ACTION</th>
<th>USE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Touch</strong></td>
<td>Changing and selecting various settings</td>
</tr>
<tr>
<td></td>
<td>Quickly touch and release once.</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Double Touch with one finger</strong>*</td>
<td>Enlarging the scale of the map screen</td>
</tr>
<tr>
<td></td>
<td>Quickly touch and release twice with one finger.</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Double Touch with two fingers</strong>*</td>
<td>Reducing the scale of the map screen</td>
</tr>
<tr>
<td></td>
<td>Quickly touch and release twice with two fingers.</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Drag</strong></td>
<td>• Scrolling the lists</td>
</tr>
<tr>
<td></td>
<td>Touch and drag your finger on the screen to</td>
<td>• Scrolling the map screen***</td>
</tr>
<tr>
<td></td>
<td>move the screen to the desired position.</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Swipe</strong></td>
<td>• Scrolling the lists</td>
</tr>
<tr>
<td></td>
<td>Quickly move the screen by swiping with your</td>
<td>• Scrolling the map screen***</td>
</tr>
<tr>
<td></td>
<td>finger.</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Pinch</strong></td>
<td>Changing the scale of the map screen</td>
</tr>
<tr>
<td></td>
<td>Move your two fingers further apart (pinch-out)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>to zoom in on the map.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Move your two fingers closer together (pinch-in)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>to zoom out on the map.</td>
<td></td>
</tr>
</tbody>
</table>

* 11.6-inch with Navi system only
** The operations may not be performed on all screens.
STEERING WHEEL CONTROLS

1 Presets/Skip: Press to toggle through your presets or change a track/media file. Press and hold to fast-forward/rewind.
2 Volume: Push the switch up/down to increase/decrease volume.
3 Source: Press to change audio between radio sources and media modes.
4 Voice Recognition: Press once to initiate the built-in voice recognition system. If you have an Android or Apple device paired, press and hold to initiate Google Assistant or Siri functionality.
5 Call: Press to receive/end a call without taking your hands off the steering wheel.

VOICE RECOGNITION

With SUBARU STARLINK™, simple voice commands can control features like navigation, entertainment, phone calls, and, on select models, climate control. A microphone is located in the overhead console. You do not need to speak directly into it.


Press the talk switch to start the voice recognition system. Press and hold the switch to cancel it.

For help with what you can say with voice recognition, press the “Help” button on the screen or press the voice recognition button and say “Help”.

Tips

The system may not recognize the voice command if:

• You speak too quickly or at a low or high volume.
• You are driving with a window open, the climate control system set on high or have the ventilator directed toward the microphone.
• Passengers are talking while you are saying a voice command.

In some cases, you may not be able to use voice commands if the system cannot properly recognize the command. Examples are:

• The command is incorrect or unclear. NOTE: Certain words, accents or speech patterns may be difficult for the system to recognize.
## Common Commands

Below is a list of some of the common commands that you can use with the voice recognition system. Please refer to your SUBARU STARLINK™ Owner’s Manual for a complete list.

<table>
<thead>
<tr>
<th>VOICE COMMAND</th>
<th>FUNCTION</th>
<th>EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dial [Number]</td>
<td>Places a call to the phone number</td>
<td>Dial 555-123-4567</td>
</tr>
<tr>
<td>Call [Name] [Phone Type]</td>
<td>Places a call to the contact name and phone type of the contact from the phonebook</td>
<td>Call John Doe mobile</td>
</tr>
<tr>
<td>Navigate to [House Number, Street, City, State]</td>
<td>Sets a destination to the address</td>
<td>Navigate to 1234 Main Street, Lincoln, Washington</td>
</tr>
<tr>
<td>Show Map</td>
<td>Displays the map screen</td>
<td>Show Map</td>
</tr>
<tr>
<td>Where am I</td>
<td>Displays current location on map</td>
<td>Where am I</td>
</tr>
<tr>
<td>Tune to [Frequency] (AM / FM)</td>
<td>Switches to AM/FM and tunes to spoken frequency</td>
<td>Tune to 99.5 FM</td>
</tr>
<tr>
<td>Preset [Number]</td>
<td>Switches to the preset channel</td>
<td>Preset 3</td>
</tr>
<tr>
<td>Satellite Channel [Name / Channel Number]</td>
<td>Switches to satellite channel number</td>
<td>Satellite Channel Prime Country 55</td>
</tr>
<tr>
<td>Set Fan Speed to [1-7]</td>
<td>Sets the fan speed to the spoken fan speed</td>
<td>Set fan speed to 4</td>
</tr>
<tr>
<td>Set Temperature to [Number]</td>
<td>Sets the temperature to the spoken temperature</td>
<td>Set temperature to 70</td>
</tr>
<tr>
<td>Help</td>
<td>Changes to help screen</td>
<td>Help</td>
</tr>
<tr>
<td>Phone Help</td>
<td>Displays a list of voice commands related to controlling your phone</td>
<td>Phone Help</td>
</tr>
<tr>
<td>Media Help</td>
<td>Displays a list of commands related to the media</td>
<td>Media Help</td>
</tr>
<tr>
<td>Radio Help</td>
<td>Displays a list of commands related to the radio</td>
<td>Radio Help</td>
</tr>
<tr>
<td>Navigation Help</td>
<td>Displays a list of voice commands related to navigation</td>
<td>Navigation Help</td>
</tr>
</tbody>
</table>

1 11.6-inch Multimedia Navigation system only
2 11.6-inch Multimedia Plus and 11.6-inch Multimedia Navigation system only
3 When the A/C is off, the A/C setting will not change even if the voice command is accepted
Limitations

Google Assistant: May not work with all devices or may not be compatible with the audio system.

Siri Eyes Free: Only applies to iPhone when Bluetooth® is paired. In this case, you may experience both built-in voice recognition system and Siri, depending on the button pressed.
STARLINK HOME

The SUBARU STARLINK™ allows you to control your phone, media, radio, apps and navigation systems from a single screen. It also allows you to customize the Car Settings to your preference.

HOME SCREEN ICONS

MySubaru – Whether you’re on the road or planning adventures, the MySubaru app makes loving every part of owning your Subaru easy.

Apps - Entertainment and convenience applications that can be used to enhance your driving experience. The apps included are: MySubaru, Pandora, Travel Link, Android Auto, SUBARU STARLINK™ and Apple Car Play.

Radio – Allows you to select a station to listen to as well as pause and playback live radio.

Car Info – Displays the operating status of vehicle functions, vehicle status, and vehicle inclination in the “Driving Statistics” screen. The current setting of various vehicle functions and a brief description of each function can be viewed in the “Advanced Package” screen and vehicle maintenance intervals in the “Maintenance” screen.

SUBARU STARLINK – Wireless pairing and hands-free smartphone operation allow for safe and easy connection to your favorite apps and content. You can access news, navigation, music, podcasts, and more through the available SUBARU STARLINK™ app.

Map – Allows you to enter a destination and have route guidance to get you where you are going.

Media – Allows you to play CDs, USB/iPod music or Bluetooth® audio by connecting to the device.

Phone – Allows you to place and receive calls and text messages.

Settings – Allows you to change the settings to your personal choice for select systems inside the vehicle.

Add Shortcut – Allows you to add icons for various functions to the home screen.
REARRANGING ICONS

You can rearrange the home screen icons when in Edit Mode.

To rearrange icons:

1. Select and hold the shortcut icon you want to move until “Edit Mode” is displayed at the top of the screen.
2. Drag the icon to the desired position and release.
3. To delete an icon, drag the icon to the bottom of the screen labeled “DRAG HERE TO DELETE” and release.
4. To exit “Edit Mode” touch the “Home” button.
**ADDING SHORTCUTS**

You can add shortcut icons for various functions to the Home screen when the Home Screen Shortcut function is turned on.

To add icons, press the “Home” button.

1. Select “Add Shortcut”.

2. Select the desired function.
3 Select the desired shortcut function.

4 Check that the shortcut icon is displayed on the Home screen.
CREATING A DRIVER PROFILE

WHY YOU SHOULD CREATE A PROFILE
Creating a Driver Profile provides many benefits beyond just “Pairing” a phone. The profile records and remembers station presets, sound preferences, phone favorites, screen icons and placement.

HOW TO CREATE A PROFILE
To create a driver profile:

1. From the Home screen, select the Driver Profile button.
2. Select “Add”.

![Driver Profile Option]

![Driver Profiles Screen]
CREATING A DRIVER PROFILE

3 Select a language and then select "Name".

4 Select “Driver's Name”.

---

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CREATING A DRIVER PROFILE

5. Type your name in using the keyboard screen and select “Next”.

6. Select a paired phone, or if the phone has not been paired to the system, you can skip this step and complete it later.

7. Select “Finish”.

---

The images show a user interface for entering name and selecting a preferred phone, which aligns with the steps described in the text.
To edit a driver profile:

1. From the Home screen, select the Driver Profile button.
2. Select “Edit” then select the profile you need to edit. This will take you through the same steps as when the profile was set up.

Retrieving a Driver Profile

There are two ways to retrieve a driver profile. The system may automatically retrieve the profile once you are in your Subaru with the radio on with your phone’s Bluetooth® active. You can also manually retrieve or change the profile by following these steps:

1. Press the “Driver Profile” button.
2. Select the profile you want.
3. You will receive a pop up screen asking “Are you sure you want to activate this profile?”, select “OK”.
RADIO

AM/FM Radio

Your Subaru is equipped standard with AM/FM radio which includes HD Radio™. HD Radio™ technology is the digital evolution of analog AM/FM radio. Your radio has a special receiver which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts it already receives. Digital broadcasts have better sound quality than analog broadcasts as digital broadcasts provide free, crystal clear audio with no static or distortion. Visit www.hdradio.com for more information and a guide to available radio stations and programming.
Satellite Radio

A SiriusXM® Satellite Radio is a tuner designed exclusively to receive broadcasts provided under a separate subscription. After a free trial period, a subscription is necessary to continue service. For more information or to subscribe, visit www.siriusxm.com.

Setting Presets

You can preset 18 stations. Preset 1 can be a SiriusXM® station while preset 2 can be an FM station, allowing you to switch from SXM to FM with a single button press. To do this:

1. Tune to the desired channel.
2. Press and hold one of the desired preset station buttons.
MEDIA

Bluetooth®

Your Subaru has Bluetooth® hands-free technology to manage your phone and audio systems. Bluetooth-enabled mobile phones link directly through your Touchscreen automatically, once connected. Receive and initiate calls or play music directly from your device while keeping it stowed for safety.

To pair a Bluetooth® device to the Touchscreen, see page 110 for Android devices or page 113 for Apple devices.

CD (if equipped)

The CD player holds a single disc only. To access the CD menu, put a CD in the player or touch the CD icon on the Touchscreen. Depending on the CD format, it may show the CD album art work on the Touchscreen.

USB / iPod

The USB connection is below the Center Information Display (CID) in front of the shifter. You can plug in a USB memory storage device or iPod. This will bring up the media screen with controls. If using an iPod, make sure to use an Apple certified cable or MFi certified cable for proper operation.

Aux Input

The Aux jack is a port that allows the input from an audio device such as MP3 players, portable music players and iPods. To access the Aux menu, plug in the device to the Aux jack and the menu will appear, or select the Aux menu from the Touchscreen.
PAIRING A PHONE

Using a Bluetooth® connection with the Touchscreen allows you to use the voice recognition system to make and receive calls. It provides access to your phone book on your phone and can read incoming text messages as well as reply via voice recognition. It remembers your driver profile when your phone pairs via Bluetooth®.

For instructions on how to pair your phone to the Touchscreen, see page 110 for Android devices or page 113 for Apple devices.

Visit www.subaru.com/engineering/starlink/multimedia.html for complete details on what is available by connecting a phone to the Touchscreen.

MAKING A CALL

You can make a call through voice recognition by touching the “Voice Recognition Switch” on the steering wheel to start or stop the voice recognition system. After pressing the “Voice
Recognition Switch”, wait for the “Voice Guidance” screen to appear on the Touchscreen and say “Call [name and phone type]” or “Dial [number]”.

To make a call from the Touchscreen, start by pushing the “Home” button and then select “Phone”. After the phone screen displays, select the method you would like to use to make a call.

- Recent – Allows you to call someone that has recently called you or that you called.
- Favorites – Allows you to place a call to one of your favorites on your phone.
- Phonebook – Will display the phonebook that is on your phone.
- Messages – Allows you to call someone that recently sent you a text message.
- Keypad – Allow you to dial any number you would like.
RECEIVING A CALL

To receive a call, press the “Talk” switch on the steering wheel or the “Talk” button on the Touchscreen.
To reject a call, press the “End” switch on the steering wheel or the “End” button on the Touchscreen.

**TEXT MESSAGES**

Received messages can be forwarded from the connected Bluetooth® phone, enabling checking and replying using the system. Depending on the type of Bluetooth® phone connected, received messages may not be transferred to the message inbox. If the phone does not support the message function, this function cannot be used. Depending on the Bluetooth® phone type, the screen display may differ, and it may not be possible to use certain functions.

To use this function, it is necessary to set the phonebook download function to ON.

When a Short Message Service (SMS)/Multimedia Messaging Service (MMS) is received, the incoming message screen pops up with sound and is ready to be retrieved using the Touchscreen. Select “Play” to listen to the message. You can also select the “Reply” button to reply to the sender using a generated message. If there is more than one unread message, this screen will appear to allow you to either view your inbox or ignore the message.
WHAT ARE SUBARU STARLINK™ APPS?

SUBARU STARLINK™ Multimedia offers advanced connectivity through Apple CarPlay™ or Android™ Auto apps. Wireless pairing and hands-free smartphone operation allow for safe and easy connection to your favorite apps and content. You can access news, navigation, music, podcasts, and more through the available SUBARU STARLINK™ app.

For a complete list of all the apps available, visit www.subaru.com/engineering/starlink/multimedia.html.

Pandora®

Pandora is free personalized radio that offers effortless and endless music enjoyment and discovery.

To use the Pandora application, connect your iPhone or Android device via Bluetooth®.

Depending on differences between models and software version, some vehicles might be incompatible with this app.

The Pandora application must be installed on your smartphone.

Android™ Auto

Android Auto can be used to view maps, play music, and place calls by connecting your Android device to the system. Supported applications can also be run. For more information, please refer to page 116.

For details on the services or the operations, visit the Android Auto sites www.android.com/auto/ or www.support.google.com/androidauto/.

To use the Android Auto application, connect your Android device to the USB port.
**Apple CarPlay™**

Apple CarPlay can be used to view maps, play music, and place calls by connecting your iPhone to the system. Supported applications can also be run. For more information, please refer to page 119.

For details on the services or the operations, check the Apple CarPlay site www.apple.com/ios/carplay/.

To use the Apple CarPlay application, connect your iPhone to the USB port.

**SiriusXM® Travel Link**

SiriusXM® U.S. satellite and data services are available only in the 48 states of the contiguous USA and DC.

Data service information, which is comprised of sports, weather, stock and fuel, can be received via the SiriusXM® Radio.

To receive the data service information in the vehicle, a subscription to the SiriusXM® Satellite Radio Service is necessary following a free trial.
SUBARU STARLINK™ MOBILE APP

There are several key applications that can be loaded to your phone and used while in your Subaru to help you while you drive. You must also download and log in to the SUBARU STARLINK™ app on your phone to use these apps.

To download the SUBARU STARLINK™ app, go to the Apple App Store or the Google Play Store and search for SUBARU STARLINK™ in the menu.

Below are a few apps that you may find helpful.

Quick Guide

Quick Guide is the digital version of the original printed Quick Guides that are standard in all new Subaru vehicles. The app features In-Vehicle Help (IVH) that provides an interactive, searchable, model-specific concierge through the Touchscreen.

Chimani

Get the most comprehensive guide to all 417 national parks in the United States. Quickly learn about each park’s history and highlights.
**eBird**

Exclusive to Subaru vehicles, the eBird app tells you what birds are being seen near you in real time. Based on a database of millions of bird sightings, eBird acts as a “digital coach” to finding the birds that are there right now. Use the app to decide where to go based on the distance to a great birding location and the number of species being seen there. For example, the app will tell you the nearest one is 8 miles away and navigate you to the last place it was seen. Full-screen photos help you confirm your sightings.

**MYSUBARU**

Whether you’re on the road or planning adventures, the MySubaru app makes loving every part of owning your Subaru easy. Although the mobile app is great when you are on the go, you can also visit www.MySubaru.com from your computer to access the same functions and to aid in planning your trip before you leave.

You can download the MySubaru app from the Google Play Store or the Apple App Store on your phone by searching MySubaru.

By creating an account, you can:

- Schedule service with a Preferred Subaru Retailer
- Get vehicle service reminders, recall alerts, and exclusive coupons
- Track and record your service history
- Access resources like your owner’s manuals, how to videos and more
- Have access to SUBARU STARLINK™ Safety and Security features (must have an active SUBARU STARLINK™ subscription)
- Get help from 24-hour roadside assistance (24-hour roadside is included in standard 3-year warranty, and after 3 years with a Concierge package)
**Service Appointment Scheduler**

The SUBARU STARLINK Service Appointment Scheduler can help you set an appointment from the MySubaru website, Mobile App or the vehicle’s Touchscreen. Getting your Subaru vehicle to the Subaru professionals for service is easy, no matter where you are. If you are away from your preferred Subaru Retailer for service, you can always use Service Appointment Scheduler to locate any of our certified Subaru Retailers near your location.

STARLINK Service Appointment Scheduler on your Touchscreen is a convenient way to set a service appointment. Simply select the MySubaru icon on the Home screen and choose “Make an Appointment” to get started.
THE SUBARU STARLINK™ EXPERIENCE

STARLINK Safety and Security services* are designed to help in your time of need. These include Advanced Automatic Collision Notification, Enhanced Roadside Assistance, Stolen Vehicle Recovery, the added convenience of Remote Engine Start with Climate Control, and so much more.

With the SUBARU STARLINK™ system integrated into your vehicle, advanced safety and security technology is just a button press away. The SUBARU STARLINK™ experience includes in-vehicle call center support, maintenance and diagnostic alerts as well as remote services that keep you connected to your Subaru vehicle.

Located in the overhead console of most Subaru vehicles are the red SOS and blue i-button. Both buttons link you to the SUBARU STARLINK™ call centers that are there to support you 24 hours a day, 7 days a week.

The SOS button is for SOS Emergency Assistance.
The i-button is for Enhanced Roadside Assistance or Concierge (if subscribed).

- Press the SOS button for SOS Emergency Assistance.*
- Press the i-button for Enhanced Roadside Assistance* or Concierge* (if subscribed).*
- To cancel an SOS Emergency Assistance, Enhanced Roadside Assistance or a Concierge call, press and hold the same button for approximately two seconds or select the “End Call” button displayed on the Touchscreen.

Head to www.Subaru.com/STARLINK to see all the SUBARU STARLINK™ subscription services and packages.

SUBARU STARLINK™ ENROLLMENT

To enroll in SUBARU STARLINK™ and access remote services, a MySubaru account is required. MySubaru is the Subaru owner website that allows you to access vehicle remote services, user preferences, diagnostic alerts and other useful features enabled by your STARLINK Safety Plus, STARLINK Security Plus and STARLINK Concierge subscription.

Your Retailer may have created an account for you during the delivery process. However, you can also create a MySubaru account on www.mysubaru.com.

Enrollment in SUBARU STARLINK™ can be done online at MySubaru.com, through the MySubaru Mobile App, at your Subaru Retailer or by calling a STARLINK Customer Care Representative at 1-855-753-2495.

NOTE: Please have your Vehicle Identification Number (VIN) available, as you will need it to complete this step. After the enrollment process, you will learn more about the features in detail at MySubaru.com.

MYSUBARU, MAKING OWNERSHIP EASY

The connection between you and your Subaru has never been simpler and the MySubaru website (MySubaru.com) and MySubaru Mobile Application are the best way to stay in touch with your Subaru vehicle. From MySubaru, you can access the following information and STARLINK Safety and Security services*:

- Remote Services
- Vehicle Health
- Usage Reports
- Service Appointment Scheduler
- Vehicle Maintenance Schedules
- Service History
- Support Resources

*Internet access is purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan. Available on select models.
SUBARU STARLINK™ WI-FI HOTSPOT* – STAY CONNECTED

SUBARU STARLINK™’s in-vehicle Wi-Fi Hotspot keeps you and your family connected using AT&T’s 4G LTE nationwide cellular network. Whether watching movies, playing games or even listening to music, your family won’t miss a beat with SUBARU STARLINK™’s in-vehicle Wi-Fi Hotspot. Set up is quick and easy and you don’t need a SUBARU STARLINK™ subscription to use it.

- Select “Settings” from the Home screen.
- Select “Wi-Fi Hotspot” to turn it on (if the Wi-Fi Hotpot is already on then proceed to the next step).
- Select Wi-Fi Hotspot Settings to view or update the following settings:
  - Wi-Fi Network Name (SSID)
  - SSID Broadcast (Network ON / OFF)
  - Security Type (WPA / WPA2)
  - Password
  - Connected Devices (Maximum of 8 devices)

How to Enroll:

- Connect your tablet, smartphone or laptop to the SUBARU STARLINK™ Wi-Fi Hotspot network listed in the settings menu and open your preferred web browser on the device connected.
- Once the SUBARU STARLINK™ Wi-Fi Hotspot homepage loads, follow the on-screen instructions to create a new account or to add your vehicle to an already existing AT&T Wireless account. You can also subscribe to the Wi-Fi Hotspot from the MySubaru website or Mobile App.

* Internet access is purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan. Available on select models.
CREATING HOME/WORK

You can create a home address and work address through the Map screen.

1. Select the “Map” button from the Home screen.
2 Select “Menu”.

3 Select “Favorites”.

MAPS
Select “Add Home” or “Add Work” and enter the address in the search line.

Select “Search”.

MAPS
6 As you type in the address suggestions will display. Once your address is displayed, select your address.

7 Touch the “Work” or “Home” icon to save as work or home.
FINDING A DESTINATION

There are two primary ways to find a destination. You can search by address or Points Of Interest (POI).

Finding a Destination By Address

To search by address:

1. Start by pushing the “Map” button to display the map screen.
2 Touch “Menu”.

3 Next, select “Search”.

MAPS
“Addresses” should be underlined. If not, touch “Addresses” and then type the address you want.

a. Selecting this icon will display the current vehicle location.

b. Select this button to set the radius filter. Once the filter is set, the search will only be performed for items within that radius. This may need to be changed if your destination is beyond the search radius.

NOTE: You can toggle between “Address” and “Point Of Interest” search by selecting the one you want.

5 When the address appears on the screen select it.

6 Select “Go”.
Select “Let’s Go”. If selected you will see fuel stations, rest stops, hotels, etc on the right side of the screen.
Finding a Destination By POI

To search by Points Of Interest (POI):

1. Push the “Map” button to display the map screen.
2 Then touch “Menu”.

3 Next, select “Search”.
4 Select “Points of Interest”.

   NOTE: You can toggle between “Address” and “Point Of Interest” search by selecting the one you want.

5 Categories are listed alphabetically. Use the scroll bar on the right, if needed, to display more categories, then make your selection. Select the desired item from the list, then touch “GO”.

6 Finally select “Let’s Go” to start navigation to the point of interest.
**Route Options**

You can set the navigation system to avoid certain types of routes. To do this:

1. From the “Home” screen select “Settings”, then “Navigation”.
2. Select “Avoid”.
3. Select the desired item to avoid.
Shortest/Fastest/Economic

You can set the route preferences to search for the shortest, fastest, or most economic route or to avoid freeways. To do this:

1. From the “Home” screen touch “Settings”.
2. Select “Navigation”.
3. Select “Route Preferences”.
4. Select the preference you would like to use the most; Fastest, Shortest, Eco-Friendly or Avoid Freeways.
Saving Destination as a Favorite

The registered points can be set as a destination. To save a location from the Map screen:

1. Select “Menu”.

2. Select “Favorites”.

![Map screen with menu options]

![Favorites menu options]
3. Select “Add”.

4. Select “Search”.

MAPS
5 Start typing the address you want to save, select the address when it appears on the screen.

6 Select the icon on the address to save to favorites.
## MAPS

### Guidance Screen Icons
These are the common icons used for the navigation guidance.

<table>
<thead>
<tr>
<th>ICON</th>
<th>EXPLANATION</th>
<th>ICON</th>
<th>EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>🥇ihat ╌</td>
<td>Turn left/right.</td>
<td>🥇ihat</td>
<td>Go straight ahead at the intersection.</td>
</tr>
<tr>
<td>🤕</td>
<td>U-turn.</td>
<td>🥇ihat</td>
<td>Exit at the junction.</td>
</tr>
<tr>
<td>🥇ihat 🥇ihat</td>
<td>Keep left/right at the fork in the road.</td>
<td>🥇ihat 🥇ihat</td>
<td>Roundabout.</td>
</tr>
<tr>
<td>🥇ihat 🥇ihat</td>
<td>Turn left/right &amp; sharp curve.</td>
<td>🥇ihat</td>
<td>You have arrived at your destination.</td>
</tr>
<tr>
<td>🥇ihat 🥇ihat</td>
<td>Stay in the left/right lane.</td>
<td>🥇ihat</td>
<td>You have arrived at your waypoint.</td>
</tr>
</tbody>
</table>
Map Zoom

Once on the map screen, you can zoom in or out by touching the “+” or “-” buttons on the screen. You can also use two fingers on the screen and move them apart to zoom in or together to zoom out.
You can also enlarge the map to cover the top portion of the screen by selecting this button.

**Map View/Perspectives**

The orientation of the map can be changed between 2D north-up, 2D heading-up, and 3D heading-up. To change the view, select the icon above the “+” and “-” buttons. Each time the icon is touched, the view will change. The direction of the arrow indicates north when in 2D heading-up and 3D heading-up modes.
Traffic Information
Road sections affected by traffic conditions are displayed in a different color on the map, and a small icon representing the type of traffic condition is displayed above the road.

To receive the data service information in the vehicle, a subscription to the SiriusXM® Traffic Services is required following a free trial.

Nearest Gas Station
When driving on the highway during route guidance, information on gas stations, restaurants, or rest areas will be displayed on the right.

Select the desired item from the list, and then select “GO” to navigate to the closest selected place.

Arrival Time/Distance
Displays the distance to the destination and/or the estimated arrival time at the destination.

This is customizable by selecting “Settings” from the home screen, then “Navigation” and finally “Arrival Distance/Time”.

Canceling Guidance
To cancel guidance, select “End”.

GENERAL

There are some settings that can be customized for different systems in your Subaru. As you work through this section, the guide will give some examples of the popular settings that many people change to suit their personality.

You can update the 11.6-inch Multimedia Plus and the 11.6-inch Multimedia Navigation systems only. The system software may also be updated by you via a Wi-Fi network. The update process involves downloading and installing the software update. NOTE: The system functionality will be restricted during installation.

You can also ask your Preferred Subaru Retailer to update the system software.

Connect to Home Wi-Fi

1. You can connect your Touchscreen to your home Wi-Fi so you can update the software and maps. To do this, go to the "Setting" screen, select the "General" tab and then select "Wi-Fi".

2. Next, make sure that the "Wi-Fi" is set to on then, select the "Available Wi-Fi Networks". Then select the network you want connected.
If the network is a secure network, a lock symbol appears on the right side of the screen. Touch the network name and then “Connect” on the next screen. This will take you to a screen to enter the password and then select “OK”.

You will get a notification on the screen when the connection is complete. If an error message appears, follow the guidance on the screen to try again.

**Performing Software Updates**

Software updates make the system easier to use or to add a feature to aid in the operation of the system. By updating the software, you get the new features and the added security of the upgraded software.

To check for updates, you need to connect to a Wi-Fi network and then start checking for updates.

1. To update the software, start by connecting to a Wi-Fi network.
2. From the Home screen, touch “Settings”.
3. Next, touch “General”. Then select “Software Update”.
4. Select “Update”.
5. Select “Check for Updates” button.
6. Once the system has checked for updates, the Current Version and Available Version will be displayed. Select “Install Now”.
7. Once the software is installed, it will request that you restart the vehicle to apply the new software.
To change the sound settings, press the “Home” button and select “Settings”, then “Sound”. Choose the setting you want to change.

<table>
<thead>
<tr>
<th>SETTING</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audio</td>
<td>In the audio settings, you may have the following setting abilities:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Sound Customization</strong> — This function allows you to set the Equalizer,</td>
</tr>
<tr>
<td></td>
<td>Balance/Fader and Vocal Image Control.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Equalizer</strong> — How good an audio program sounds is largely determined</td>
</tr>
<tr>
<td></td>
<td>by the mix of the treble, mid and bass levels. In fact, different</td>
</tr>
<tr>
<td></td>
<td>kinds of music and vocal programs usually sound better with different</td>
</tr>
<tr>
<td></td>
<td>mixes of treble, mid and bass.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Balance/Fader</strong> — A good balance of the left and right stereo</td>
</tr>
<tr>
<td></td>
<td>channels and of the front and rear sound levels is also important.</td>
</tr>
<tr>
<td></td>
<td>Keep in mind that when listening to a stereo recording or broadcast,</td>
</tr>
<tr>
<td></td>
<td>changing the right/left balance will increase the volume of 1 group</td>
</tr>
<tr>
<td></td>
<td>of sounds while decreasing the volume of another.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Vocal Image Control</strong> — Extracts only vocal sound from whole sound</td>
</tr>
<tr>
<td></td>
<td>and adjusts volume balance off vocals only.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Sound Restorer</strong> — This function plays compressed audio with quality</td>
</tr>
<tr>
<td></td>
<td>near original sound by adding the complement signal of high tone.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Virtual Base</strong> — This function corrects the bass sound by adding</td>
</tr>
<tr>
<td></td>
<td>harmonic sound.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Dynamic Beat Enhancer</strong> — This function expands the dynamic range</td>
</tr>
<tr>
<td></td>
<td>lost in data compression and creates a sharp beat sound.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Speed Volume Control</strong> — The system adjusts to the optimum volume</td>
</tr>
<tr>
<td></td>
<td>and tone quality according to vehicle speed to compensate for increased</td>
</tr>
<tr>
<td></td>
<td>vehicle noise.</td>
</tr>
<tr>
<td></td>
<td>• <strong>AUX Volume Gain</strong> — Sets the AUX volume gain.</td>
</tr>
<tr>
<td>Navigation</td>
<td>Sets the navigation prompt volume.</td>
</tr>
<tr>
<td>Guidance Volume</td>
<td></td>
</tr>
<tr>
<td>Beep Sound Setting</td>
<td>Sets the interrupt guidance volume.</td>
</tr>
<tr>
<td>Beep Sound Volume</td>
<td>Turns the tone sound on or off.</td>
</tr>
<tr>
<td>Phone Ringtone Volume</td>
<td>Sets the tone sound volume.</td>
</tr>
</tbody>
</table>
**SETTING FUNCTION**

<table>
<thead>
<tr>
<th>SETTING</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incoming Call Volume</td>
<td>Sets the volume of the received call.</td>
</tr>
<tr>
<td>Call Volume</td>
<td>Sets the ringtone volume.</td>
</tr>
<tr>
<td>SMS/ MMS Ringtone Volume</td>
<td>Sets the SMS/MMS ringtone volume.</td>
</tr>
<tr>
<td>SMS/ MMS Read Out Volume</td>
<td>Sets the SMS/MMS read out volume.</td>
</tr>
<tr>
<td>Voice Volume</td>
<td>Sets the voice recognition prompts volume.</td>
</tr>
</tbody>
</table>

**PHONE**

The hands-free system lets you make and receive calls without taking your hands off the steering wheel.

This system supports Bluetooth®, a wireless data system. In the settings menu, you will be able to change the microphone volume, ringtone, and phone volume.

To access the phone screen, press the “Home” button, then select “Phone”. On the Multimedia Plus and Multimedia Navigation systems only, you can simply press the “Phone” button.
MAPS/NAVIGATION

There are many settings that can be customized to your preference. These settings are under the “Setting” menu and then “Navigation”. Below are some of the common settings you may want to change:

<table>
<thead>
<tr>
<th>SETTING</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Show Along Route</td>
<td>Turn the display for parking lots, gas stations and rest areas on or off for the route being traveled during route guidance.</td>
</tr>
<tr>
<td>Arrival Distance/Time</td>
<td>Sets the display for the estimated remaining distance and estimated remaining time to the destination.</td>
</tr>
<tr>
<td>Freeway Exit Preview</td>
<td>Sets the freeway exit preview to on or off.</td>
</tr>
<tr>
<td>Automatic Zoom</td>
<td>Sets whether to automatically enlarge the map when approaching intersections or turning points during route guidance on or off.</td>
</tr>
<tr>
<td>Auto-Hide Route Bar</td>
<td>Sets the route bar auto-hide function to on or off.</td>
</tr>
<tr>
<td>Route Preference</td>
<td>Sets the preferred route type when searching for a new route.</td>
</tr>
<tr>
<td>Avoid</td>
<td>Sets avoidance criteria for the route calculation.</td>
</tr>
<tr>
<td>Traffic Warning Tone</td>
<td>Sets the traffic alert sound to on or off.</td>
</tr>
<tr>
<td>Map Update</td>
<td>Sets the updating of the map data.</td>
</tr>
</tbody>
</table>

Checking for Updates

You can update the maps to the latest information. For the best possible navigation experience, regularly update maps for all frequented regions, including nearby states.

The maps can be updated over the air or with a USB memory device. When updating over the air, you are limited to updating eight regions (states) at a time. This allows you to update your home state without having to download the entire map program for the United States. This option is great if you normally stay in your home state and/or surrounding states.
**Updating Over-the-Air**

To check for available updates over-the-air:
1. Connect to a Wi-Fi Network (see page 120).
2. From the Setting Navigation menu, select “Map Update”.
3. Select “Automatic Update”.
4. Select “Update maps automatically (at most 8 maps can be selected)”.
5. Choose up to eight regions to update by selecting the box for the regions (States) you want to update.
6. Select “Back”.

You will get a screen if updates are available. From there, choose either “Yes”, “Select Region(s)”, or “Cancel”.

**Updating Using Your PC/MAC**

Maps can also be updated using a USB memory device, which will allow the entire map program to be updated at one time. This is a great option if you are going to take a cross-country trip and your maps have not been updated in a while.

To update the map using a USB memory device, start by going to www.subaru.com. Click on the “For Owners” tab and select the “Navigation” link, then follow the directions on the screen.

**CLOCK**

The clock can be updated in different ways depending on if it has navigation or not. It can also be set manually or automatically through a Bluetooth-connected phone on vehicles without navigation or through GPS for vehicles with navigation.
**Manually**

To set the clock:

1. Press the “Home” button.
2. Select “Settings”.
3. Select “General”.
4. Select “Clock”.

---

**SETTINGS AND UPDATES**
5 Select “Time Setting”.
   NOTE: The default settings will be Time Setting: Auto, Time Zone: Eastern, and Daylight Savings Time: Off. The recommended setting for all of these is Auto.

6 Select “Manual”.
7 Now adjust the time and date using the “Arrow Up” and “Arrow Down” buttons.
8 Once you are finished, select “OK”.
**Automatically**

To set the clock automatically, the “Auto” mode must be selected in the clock adjustment setting. To set the clock:

1. Press the “Home” button.
2. Select “Settings”.
3. Select “General”.
4. Select “Clock”.

![Automatically setting the clock](image)
Select “Time Setting”.

NOTE: The default settings will be Time Setting: Auto, Time Zone: Eastern, and Daylight Savings Time: Off. The recommended setting for all of these is Auto.

Select “Auto”.

Select “Back”.

The clock automatically adjusts as follows:

- Systems with Navigation: Automatically adjust the clock when a GPS signal is available.
- Systems without Navigation, but with STARLINK Telematics: Automatically adjust the clock using the cellular network.
- Systems without Navigation or STARLINK Telematics: Automatically adjust the clock when a phone is paired and connected via Bluetooth®. “Phonebook Download” must be enabled in the Phone Settings.

For step-by-step procedure to pair a phone to the SUBARU STARLINK™ Touchscreen, see page 110 for Android devices or page 113 for Apple devices.
OVERVIEW
This section gives you in-depth and step-by-step directions on how to do different things on your SUBARU STARLINK™ Touchscreen.

BLUETOOTH® PAIRING

Pairing an Android Device

1. To pair an Android device, start by touching the “Phone” button on the Home screen.

2. If there is no phone connected, it will ask you, “Do you want to add a device?”. Select “Yes”. If a device has already been paired, select “Add Device”.

APPENDIX: HOW TO
The screen to the right will be displayed when pairing mode is in progress. The device name will most likely be Subaru, but be sure to make note of what name it is so you can find it on your phone.

On your Android device, go to “Settings” (it can be found under apps).

Next select “Connected Devices” or “Connections”.

Now select “Bluetooth”. This will show a screen to “Pair New Device” or it will be showing the nearby devices to add. Select “Subaru”, if shown on the list, or “Pair New Device”.

APPENDIX: HOW TO
Now select “Pair”. Make sure to select “Yes” to the “Message Access Request” popup box to allow access to your contacts and call history.

Next, on the Touchscreen, select “Confirm” if the PIN matches the phone. Then select “Download” to download the phonebook contacts.

If you cannot access your phonebook or messages, go back to your phone’s Bluetooth® settings and select the gear icon next to your vehicle’s device name and ensure all settings are enabled.
Pairing an iOS/Apple Device

1. To pair an Apple device, start by touching the “Phone” button on the Home screen.

2. If there is no phone connected, it will ask you, “Do you want to add a device?”. Select “Yes”. If a device has already been paired, select “Add Device”.

3. When this screen is displayed, it is in pairing mode. Note the “Device Name”; it will most likely be “Subaru”.

APPENDIX: HOW TO
On your iOS/Apple device, touch “Settings”. The location on the Home screen will vary.

Select “Bluetooth”.

Now select “Subaru” or whatever the device name is on the Touchscreen.
7 Verify your iOS/Apple device PIN is correct and select “Pair”. Then select “Allow” on the “Allow Contacts and Favorites Sync?” screen.

8 Then select “Allow” on the “Allow Contacts and Favorites Sync?” screen.

9 On your iOS/Apple device, Subaru should now be listed under “Bluetooth Settings”. Select the blue “i” next to the device name. Then ensure “Show Notifications” and “Sync Contacts” are enabled.

10 Your iOS/Apple device is now paired. It is recommended that you restart your Subaru to complete the process and ensure everything is fully synced.
APPENDIX: HOW TO

ANDROID AUTO

Cables

Always use a high-quality OEM USB cable.

Ensure the Android phone is fully up to date. Also verify that the Android Auto app, along with all other apps that work with Android Auto, are up to date. Android Auto might not function properly if one of them is outdated or having an issue. The apps can be downloaded from the Play Store.

For more information, visit www.android.com/auto/.

Connecting an Android Phone

1 To set up Android Auto, first plug the Android phone into the USB port of the vehicle using a quality OEM cable. The first time you plug in, this message will appear. Select “Accept”. After that, select “Accept” to any other prompts that appear. Android Auto might also need to download before functioning on the vehicle; allow it to do so.
On the vehicle display screen, Android Auto should auto launch the first time. If not, select the Android Auto Icon on the display. Select “Show Me How” for a quick guide on using Android Auto, or select “Skip” if you want to start using the app right away.

Next select “Got It”.

You will then be taken to the Home page of the Android Auto app for your phone.
APPENDIX: HOW TO

5 If Android Auto won't launch, open the Android Auto app on the phone, then select the top left menu button. Select “Settings”, then “Connected Cars”. Finally select the top right menu icon and choose “Forget all cars”.

If this does not work, uninstall the Android Auto app from the phone and reinstall from the Play Store.

Compatible Models

Android Auto is available on Android phones. To see if your phone is compatible, please refer to the Android Auto website: https://www.android.com/phones/.
**APPLE CARPLAY**

**Cables**

Apple CarPlay requires compatible iPhones to be connected via your Subaru’s USB port. Cables must be an 8-Pin Lightning MFi Certified cable (made for iPod/iPhone). Look for the “Works with Apple CarPlay” or “Made for iPod, iPhone, iPad” icons when selecting a cable. For more information, visit: www.apple.com/ios/carplay/.

**Connecting an iPhone**

1. To set up Apple CarPlay, make sure Siri is turned on then plug the iOS/Apple phone into the USB port of the vehicle. Make sure to use an MFi certified cable.

2. Select “Allow” on the iOS/Apple phone when prompted.

3. Select Apple CarPlay on the vehicle screen. This will bring you to the home page of your phone in Apple CarPlay.

   Ensure the iOS/Apple phone is fully up to date. Also ensure all apps that work on Apple CarPlay are up to date. Apple CarPlay might not function correctly if one of the apps is outdated or having an issue. Apps can be updated in the App Store.

**Compatible Models**

For a list of all the Apple phones that are compatible with Apple CarPlay, visit: www.apple.com/ios/carplay/.
Connecting to a Wi-Fi Network

1. Display the General Settings screen by pressing the “Home” button, then select “Settings”, and finally “General”.
2. Select “Wi-Fi”.
3. Select “Available Wi-Fi Networks”.

APPENDIX: HOW TO
Select the desired network. When selecting a network with the lock icon, a screen will appear for you to enter the password.

Select “Connect” to connect to the network.

Check that a confirmation message appears when the connection is complete. If an error message appears, follow the guidance on the screen to try again.

**Wi-Fi Hotspot Subscription**

Internet access is purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan.

Shortly after you take delivery of your new Subaru, you will receive an email from AT&T for a one month free trial and how to activate your free trial. You can also visit an AT&T store or their website for more information at: https://www.att.com/plans/connected-car/subaru.html.
FIRMWARE SOFTWARE UPDATES

For 11.6-inch Multimedia Plus and the 11.6-inch Multimedia Navigation systems only, the system software may also be updated by you via a Wi-Fi connection or using the aha application on your smartphone (depending on your smartphone communication and transfer speed). The update process involves downloading and installing the software update. Note that system functionality will be restricted during installation.

1. Connect to a Wi-Fi network or start the aha application on your smartphone.
2. Display the general setting screen by pressing the “Home” button, then select “Settings”, and finally “General”.
3. Select “Software Update”. If “Automatically Check for Updates” is turned on at the general settings screen, an update check will be performed automatically before proceeding to the next step. If “Automatically Download Updates” is turned on at the general settings screen, the software update will be downloaded automatically before proceeding to “Update Installation”.
4. If the system is not set to “Automatically Check for Updates”, select “Download Now” to begin the download. The download status progress is displayed in the upper right of the screen. If you need to stop the download and restart at a later time, select “Later” to stop the process.
5. Select “Install Now” to start the installation process. The installation process will take several minutes to complete. If you need to stop the installation process, press “Cancel”.
6. When the installation is complete, select “I Agree” on the confirmation message to complete the update process. By selecting “I Agree”, the system will restart automatically.
MAP UPDATES
Maps can be updated over a Wi-Fi network. To update your maps, follow this process:

1. Connect to a Wi-Fi Network. If you need help with this, please see page 120.

2. From the Home screen, select "Settings", then "Navigation". Next, select "Map Update" on the navigation setting screen.

3. Select “Select Region (Max up to 8)” to select the regions you would like to update.

4. Select the regions for which maps are to be updated.

5. Select “Back”.

6. Select “Check for Updates”.

7. Check the confirmation message, then select “Yes”. 
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Getting Started Guide
Outback
2020

Love. It’s what makes a Subaru, a Subaru.